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**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 12/31/2012 1:01:20 PM  
**To:** Brooks, Nancy (POL) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Nancy.wong047]  
**Subject:** Amherst FTIR

Hi Nancy,

I installed Boston's Laser into our FTIR, but it still reports Laser Failed. According to manual I think I should have also replaced laser's power supply too. If any body is headed to the Jamaica Plain Lab could you have them pull the laser power supply and I will pick it up. I will send pictures and instructions if necessary.

Thank you,

Have a Happy New Year.

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